

Warranty card

For the product manufactured in the European Union and purchased by you in the European Union, the distributor (manufacturer, seller) offers a 24-month guarantee, starting from the date of purchase (installation), in accordance with the regulations in force. If the consumer puts the consumer good into service more than six months after delivery, the starting date of the guarantee period is the date of purchase of the consumer good. The guarantee does not affect or limit the consumer's statutory rights. You can indicate and claim your right for guarantee to the distributor, at the point of purchase, or to the customer service indicated on the warranty card.

The guarantee does not cover, in particular, but not limited to, the following:

- improper installation, if it is not due to a defect in the instructions for use or the absence thereof,
- improper use,
- improper cleaning, maintenance,
- improper storage or handling, damage, and
- if the malfunction is caused by an elemental damage or natural disaster.

Attention!

The product is intended for home use! Failures due to institutional application, improper operation or excessive wear and tear are not covered by the warranty!

Central customer service:

Telephone: +36 72 551 642 * E-mail: customerservice@nosiboo.com * Web: www.nosiboo.eu

General information

To be completed by the customer / distributor.

Name of the product:.....

Product type (REF, see the round label on the bottom of the device):.....

Serial number of the device (SN, see the round label on the bottom of the device):

Date of purchase / delivery of the product to the customer:

Date on which the error occurred:.....

Error description:.....

.....

Name and address of the distributor / seller:.....

Place / date:

.....

*Signature – only if completed by a distributor
(the signature of the person representing the company when the warranty card is issued)*

**Fulfilment of repair request
(To be completed by the service)**

To be completed in case of the first repair!

Date of the first repair request:

Date of receiving the product for the first repair:

Reason of malfunction:

The method of first-time repair:

.....

Test result: compliance non-compliance

Date of returning the product to the customer:

Date: **Signature:**

To be completed in case of the second repair!

Date of the second repair request:.....

Date of receiving the product for the second repair:.....

Reason of malfunction:

The method of second-time repair:.....

.....

Test result: compliance non-compliance

Date of returning the product to the customer:

Date: **Signature:**

Rules of repair and replacement

The repair or replacement shall be carried out within the appropriate deadline, taking into account the interests of the consumer, having regard to the characteristics of the product and its purpose expectable by the consumer. The consumer might switch from their chosen right to the other. Any expenses caused by this switch shall be paid to the company by the consumer unless the reason for the switch was caused by the company or the switch was otherwise justified. The consumer may also pursue their claim for repair at the seat of the company, at any of its premises, branches and directly with the customer service, at the customer's choice. During repair only new parts shall be built in the device.

Central customer service: